

## COMMISSIONAIRES AT A GLANCE

1. Commissionaires is a leading Canadian security services provider-led and managed by veterans for veterans. Changing with the times, we now hire former law enforcement Officers from all levels of governments and agencies, graduated students with related college or university police programs.
2. Established in 1925, our mandate is to create meaningful employment opportunities for former members of the Canadian Forces and RCMP, serving those who have served our nation. Kingston & Region Division was established in 1947, providing coverage from Cobourg/Peterborough to Cornwall and north to Perth.
3. Commissionaires is a not-for-profit organization that proudly delivers over 90% of its revenues back to its members, both veteran and non-veteran, by operating a thriving, self-sustaining business with revenues exceeding \$500 million annually.
4. Commissionaires is a national organization with almost 20,000 employees in 1,200 communities across Canada.
5. We are the largest private employer of veterans in Canada. More than 1,000 former members of the Canadian Forces and RCMP are hired by Commissionaires each year, joining the thousands of veterans who are already employed by the organization.
6. Commissionaires provide advanced security services including guarding, security consulting, fingerprinting and identification services, bylaw enforcement, and security training programs, providing diverse and challenging employment opportunities.
7. The skills and training that veterans bring to Commissionaires allow us to best serve a variety of private and public sector clients such as air and sea ports, border crossings, commercial enterprises, government facilities, institutions, and individual Canadians.
8. Commissionaires has remained the principal supplier of guard services to the Federal Government since 1945, when the Government of Canada recognized our contribution to veterans and awarded Commissionaires a significant portion of Government of Canada security guarding contracts across Canada. This relationship between the Government and Commissionaires is beneficial to the Canadian taxpayer because the services that are supplied to the Government are priced at cost.
9. Commissionaires has had an Memorandum of Understanding with the Department of National Defence since 2010 to provide private sector employment opportunities for Canadian Forces veterans as part of the reintegration process for Canadian Forces members transitioning to the civilian workforce following their service careers.

### ISO 9001:2008



Canadian General  
Standards Board



Canadian Society for  
Industrial Security Inc.



American Society for  
Industrial Security



## Services Offered

### Security

Mobile Patrol  
Security Guards  
Security Camera Monitoring  
Threat Risk Assessments  
By-Law Enforcement  
Process Serving  
Secure Document Delivery  
Private Parking Enforcement  
Cash Pick-up and Delivery

Alarm Response  
Home Watch  
Lone-worker Monitoring  
Emergency Planning  
Lost and Found Property Control  
Court Document Filing Services  
Traffic Control Enforcement  
Escorting Staff  
Escorting Valuables

### Identification

Record Suspensions Application Processing (Pardons)  
U.S. Entry Waivers  
Passport & ID Pictures  
Record Purge  
Employee Verification  
Firearms Acquisition Application Processing

CPICs (Police Record Checks)  
\*Fingerprinting  
Oaths & Affidavits  
Background Screening  
Passport Application Processing

\* International Fingerprinting (Digital, Ink & Roll). Scanning Ink & Roll Cards for digital processing available.

### Investigations

Workplace  
Fires

Insurance Claims  
Corporate Theft & Fraud

### Training

Smart Serve  
Security Guard Training  
Retail Loss Prevention Awareness Workshops  
Hospital Security Training Program

Dealing with Difficult People  
Security Guard E-Learning  
By-Law Indoctrination Course  
Applied Business Ethics & Training Program

### Administration

Mailroom Assistance  
Reception  
Switchboard Operators  
Cashiers  
Dispatchers

Administrative Assistance  
Information Desk Management  
Toll Booth Monitors  
Administrative Court Services  
Drivers

### • Non-Core Police Support Services

Commissionaires can provide a full range of affordable police support services to free up your expensive professional resources. Services include: Detention Services, Fingerprinting, CPICs, Arrest /Release Processing, Prisoner Monitoring, Prisoner Escort, Prisoner Transport, Booking Court Appearances and Administration, Traffic Control, Community Observe and Report Patrols, Conduct Door to Door or Telephone Surveys, Distributing Crime Prevention, Safety and Security Awareness Information, Secure Crime Scenes, Evidence Custodian, Summons, Subpoena & Document Service, Victim Assistance / Victim Services Administration, Photo Radar Operation, Special Constable, Vehicle Fleet Manager, Issue Police Equipment and Supplies (Ensuring equipment is repaired and replaced); Manage a Weapons Range and related equipment; and Front Desk Management.

### • Applied Business Ethics & Corporate Compliance Programs

In combining leading-edge theory with innovative and practical hands-on experience, Commissionaires National Training Institute subject-matter experts will empower either your selected corporate leaders or your corporate team stakeholders with the requisite applied competencies to both outclass the competition and make a positive impact on your operating margins; within the three pillars of International Corporate: Ethics, Public Speaking, and Etiquette.

### • HR Ethics Coordinator Qualification provides

Specialist competencies and planning skillsets necessary to significantly enhance levels of candidate confidence and competence, and to position them for operational success within an ever-expanding global governance and ethically-complex workplace environment. This exceptional program will combine leading-edge theory with innovative and practical group case study and facilitation experience, and will deliver the following organizational Value and Outcomes; structured to encourage corporate funding support of your 13-hour CPD credit investment.

